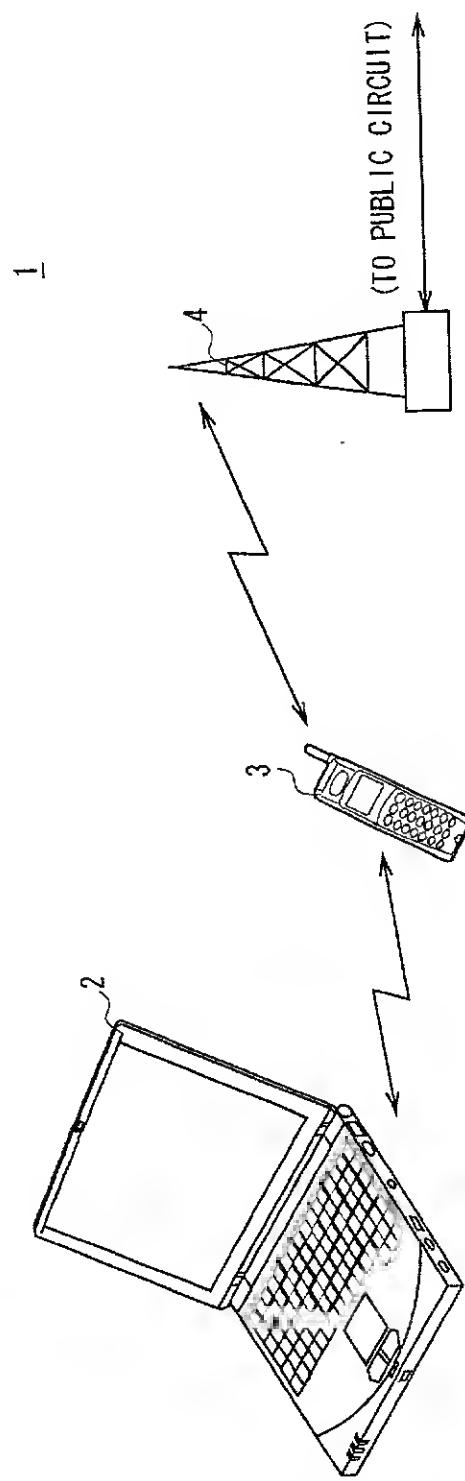


FIG. 1



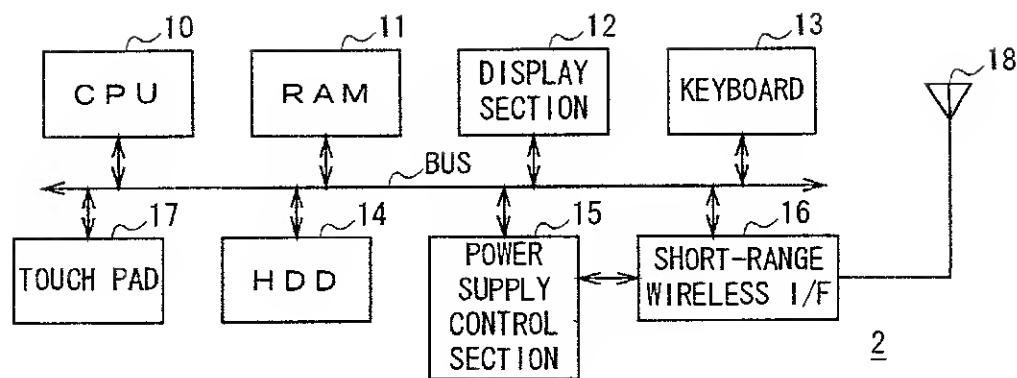


FIG. 2

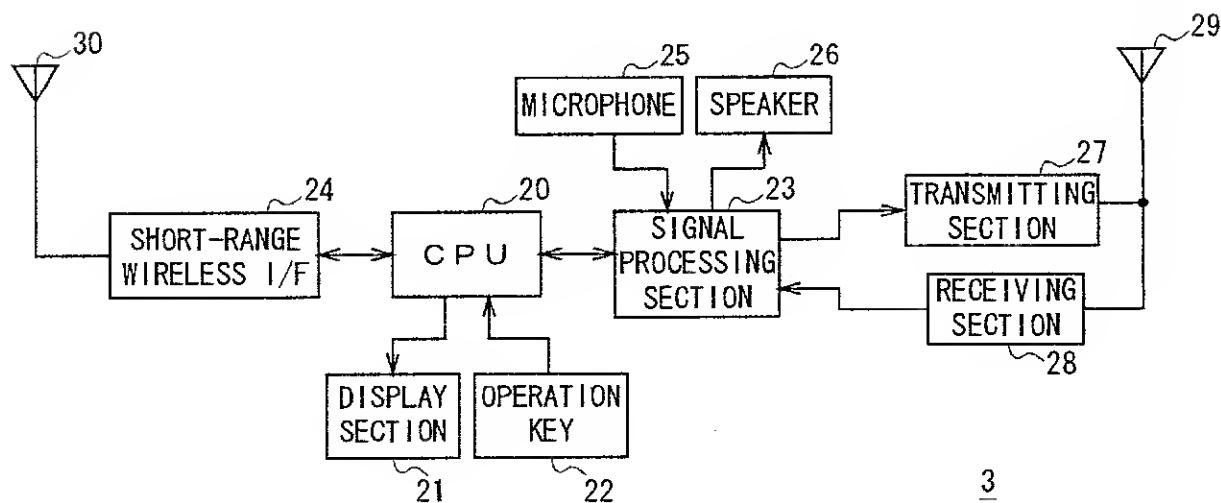


FIG. 3

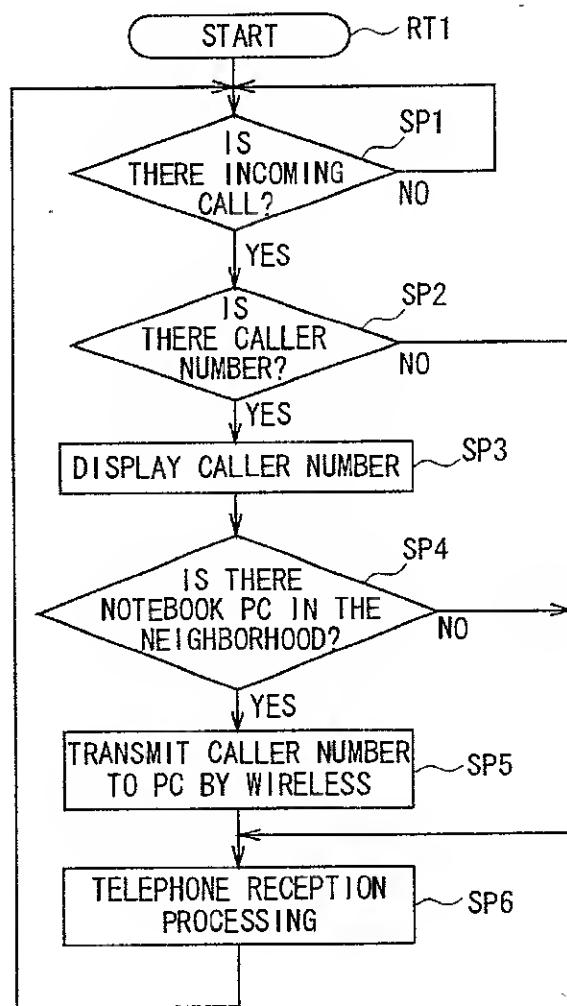


FIG. 4

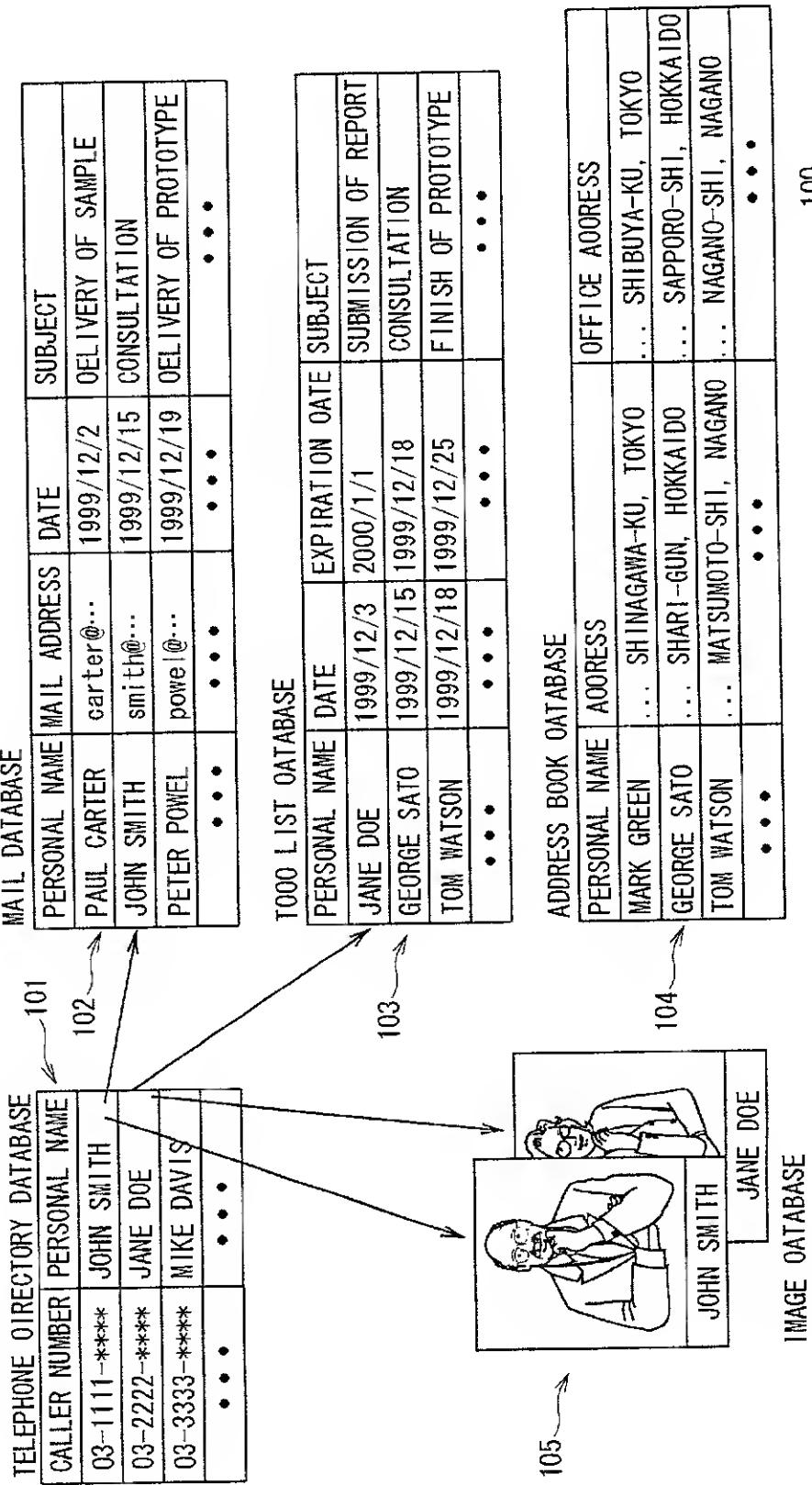


FIG. 5

100

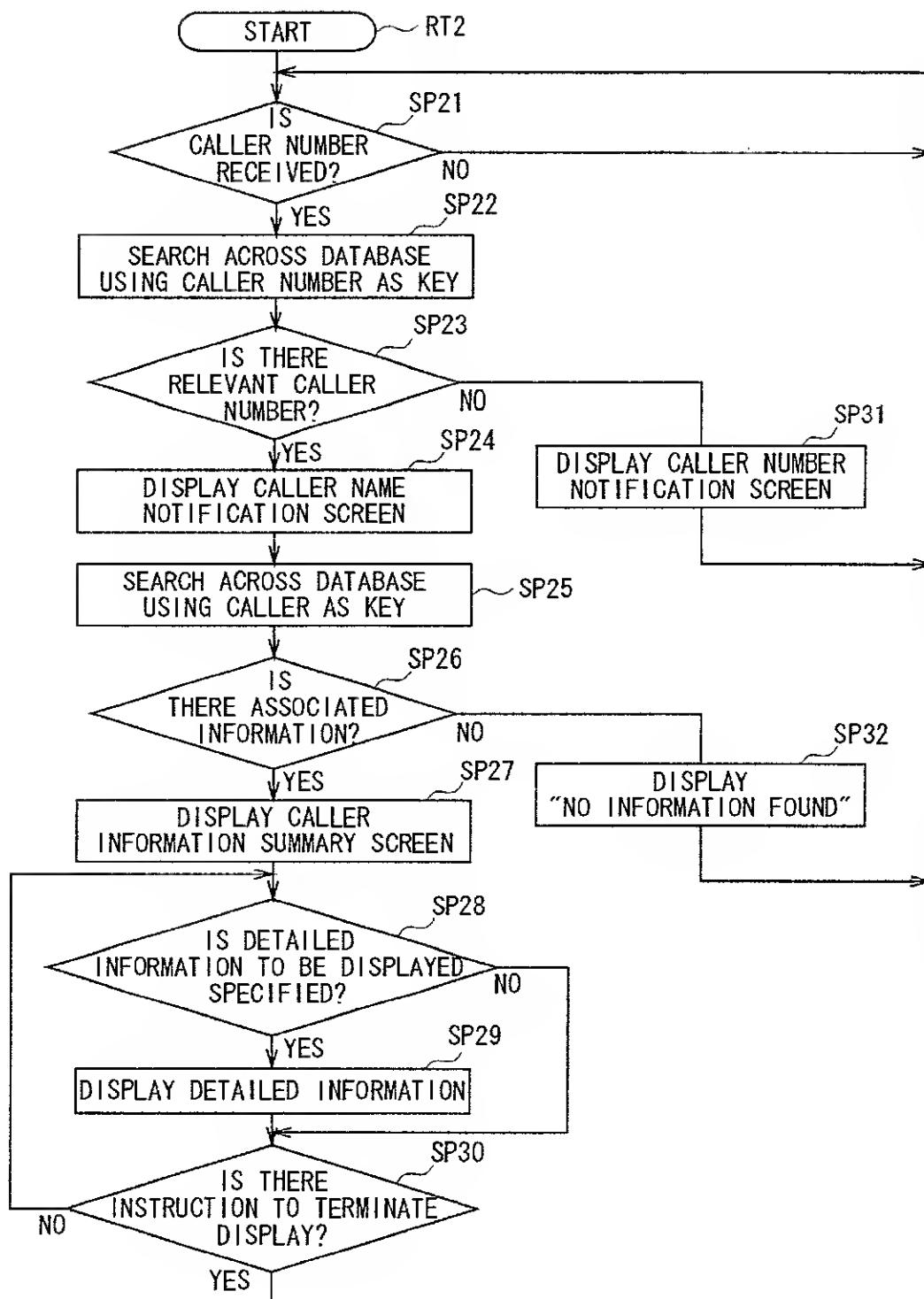


FIG. 6

CALL FROM 03-*****

110

FIG. 7

03-*****
CALL FROM JOHN SMITH

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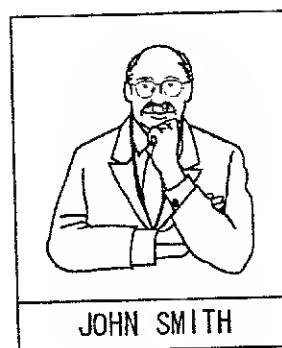
FIG. 8

112A { INFORMATION ON JOHN SMITH
· IMAGE PRESENT
· MAIL: DEC. 15. 1999 CONSULTATION
· MAIL: DEC. 24. 1999
· TODO: JAN. 20. 2000 SUBMISSION OF MANAGEMENT REPORT

DISPLAY TERMINATION 112B

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FIG. 9



DATE: DEC. 15. 1999
FROM: JOHN SMITH
TO: PETER POWEL
SUBJECT: DELIVERY OF SAMPLE
TEXT:
THANK YOU FOR YOUR CONTINUED
PATRONAGE ...

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FIG. 10